

Reg. No.	
Name :	

I Semester B.Com. Degree (C.B.C.S.S. – O.B.E. – Regular/Supplementary/ Improvement) Examination, November 2022 (2019 Admission Onwards) Core Course

1B01COM: MANAGEMENT CONCEPTS AND PRINCIPLES

Time: 3 Hours Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. Define scientific management.
- 2. What is systems approach to management?
- 3. What is organizing?
- 4. Define manpower planning.
- 5. What is theory Y?
- 6. What is meant by controlling?
- 7. What is ethics?

8. Define MIS. (6×1=6)

SECTION - B

Answer any six questions in not exceeding one page. Each question carries 3 marks.

- 9. Explain the concept of staffing.
- 10. Discuss bureaucracy as an approach of management.
- 11. What are the steps in planning?
- 12. Explain the process of organizing.



- 13. Discuss environmental issues in business.
- 14. Explain logistics management.
- 15. Discuss TQM and TPM.
- 16. Explain Fishbone diagram.

 $(6 \times 3 = 18)$

SECTION - C

Answer **any two** questions in **not** exceeding **three** pages. **Each** question carries **8** marks.

- 17. Discuss the factors influencing business ethics.
- 18. Discuss the evolution of management thought.
- 19. Explain the concept of leadership and different styles of leadership. (2×8=16)